



A partnership project funded by:



Lead partner



Job Description – Adventure Tourism (Hospitality Services Modern Apprenticeship)

WHO ARE CYP?

CYP are a charity who provide a variety of youth services within Callander and the surrounding area. In addition, they run both a hostel and function hire as social enterprises, providing employment opportunities and training for local young people.

Thanks to a partnership with Callander's Landscape (and funding from the National Lottery Heritage Fund), CYP are able to offer a 12-month contract that will combine the completion of a Modern Apprenticeship in Hospitality Services with a range of training and work experience specialising in Outdoor Adventure Tourism. This role contributes to a wider project that aims to 'leave a legacy that supports the town's drive to become the outdoor capital of the Loch Lomond & Trossachs National Park'.

WHAT WILL I LEARN?

This job opportunity provides a unique combination, which will allow the successful applicant to gain skills and work experience pertaining to both the hospitality and adventure tourism sectors. Over the course of the 12-month contract, experience working throughout CYP's hostel and functions will provide the opportunity to complete a Modern Apprenticeship in Hospitality Services. Over the course of your contract you will also have the opportunity to complete several external training courses relating to outdoor pursuits, according to your own areas of interest.

Please be aware that the experiences available through this role are (and most likely will continue to be) limited by the restrictions caused by the Covid-19 pandemic. This may prevent the running of certain courses and is still currently impacting the events sector.

WHAT WILL MY ROLE INVOLVE?

The job will involve two main components:

- **Callander Youth Project:** Contributing to the successful running of all social enterprises (hostel and functions). This will involve a variety of roles, including: staffing the hostel reception; cleaning rooms, night hosting and serving on the bar at functions (amongst others). This will be the primary element of the job and will provide sufficient opportunities to achieve your Modern Apprenticeship in Hospitality Services.
- **Training Courses:** You will have the opportunity to attend several courses over the duration of your contract. These will be decided based upon your own areas of interest and future job aspirations, but for previous employees this has included the likes of the Mountain Bike Leader Award, Paddlesports Instructor Award and an Emergency Outdoor First Aid course.

WHAT MAKES A GOOD CANDIDATE?

We are looking for a candidate who is passionate about the outdoors; ideally someone looking for a career that will enable them to share this passion with others.

In addition, you will have:

- The ability to work in a fast-paced hospitality environment – interacting with guests, maintaining hygiene standards and helping at functions. This will also include the completion of alcohol licensing training to allow you to serve drinks on our bar.
- The ability to work effectively both as part of a team and on your own.
- A willingness to learn.
- A willingness to work in a flexible shift pattern, which will involve both evening and weekend shifts as required by business demands.
- The ability to work to the standards required to successfully complete a Modern Apprenticeship in Hospitality Services.
- The ability to travel (either by driving or by public transport) to Callander – this will include shifts that may start early or finish late.

The successful candidate will initially be hired to a 3-month probationary period, during which they will be required to demonstrate the above qualities.

Although previous experience in a hospitality environment would be advantageous, it is not a requirement of the role. We would be happy to hire someone who can evidence that they meet the above criteria through other non-work related experience.

WHAT WILL I BE PAID?

You will work a minimum of a 25-hour week (this may increase due to hours required for certain training courses or functions). You will receive a monthly salary of £975 (plus any overtime).

HOW DO I APPLY?

Please send a copy of your CV and a covering letter to alasdair@cyp.org.uk. If you have any questions about the position or the application process, feel free to contact us via the same email address. However, please be aware that over the Christmas period there will likely be a delay in replying to any enquiries.

WHAT HAPPENS NEXT?

Applications will close at 5pm on Monday 18th January. Interviews will be arranged after this date.

Interviews will be conducted using Zoom. If this is likely to cause any problems, please notify us in your application – it may be possible to make alternative arrangements.